# EntraPass go Pass Installation and Configuration

System and hardware requirements

- EntraPass Corporate or Global Edition, version 8.00.32 or later
- Port 08801 must be opened and forwarded to the server
- SmartLink applications must be installed and running

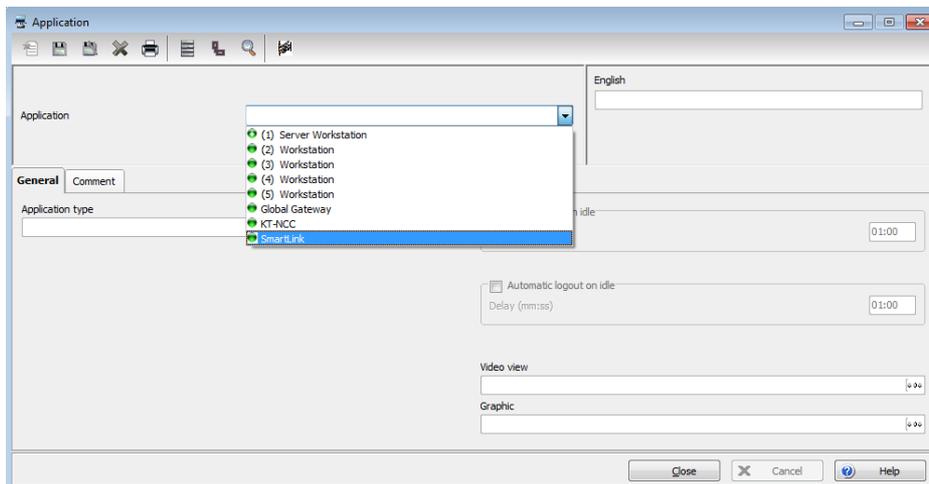## Configuring port 08801 in the Web Service tab

1. Launch the EntraPass workstation.
2. Click the **Devices** tab and click **Application**.

Figure 1: Application
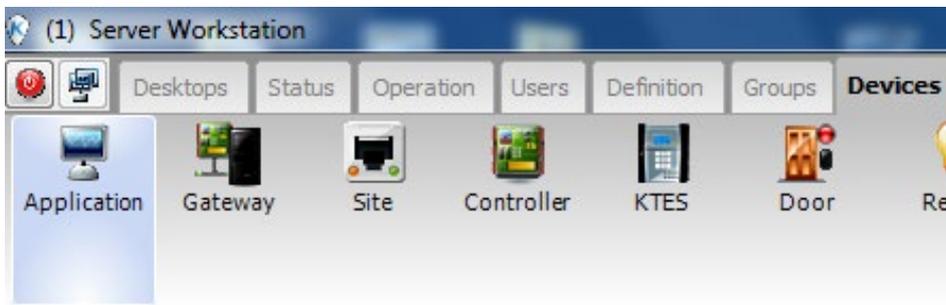
3. From the **Application** drop-down list, select **SmartLink**.

Figure 2: Selecting SmartLink

4. Click the **Web Service** tab and select the **Use Web Service** check box.
   a. In the **Connection name** field, enter a connection name.
   b. In the **Web Service Name** section, complete one of the following steps:
      - Select **IP address** and enter the server IP address. This is a private IP if using locally, or a public IP if using remotely.

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- Select **Domain name** and enter the name of the computer in the domain.
  c. Ensure that the **Web Service Port** field is **08801** and the **Web Service Protocol** is **http**.
  d. To generate the welcome email links, double-click on the **EntraPass web link for welcome e-mail** field and the **Mobile link for welcome e-mail** field.

Figure 3: Web Service tab
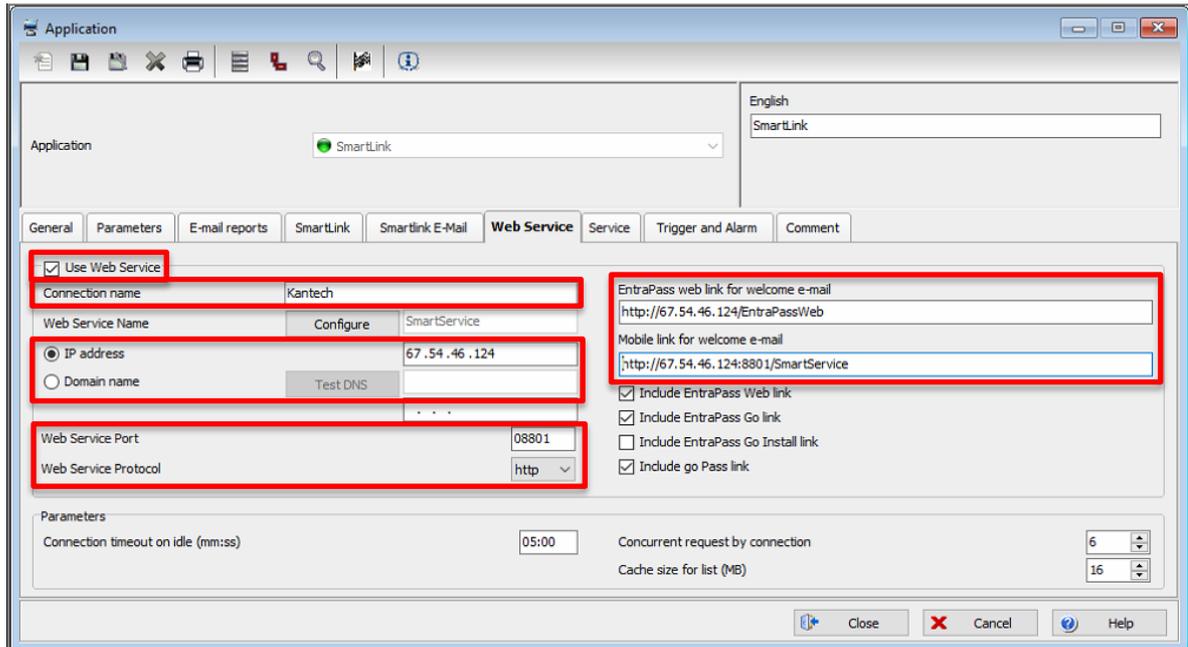
Ensuring that the SmartLink applications are running correctly

1. Click the **SmartLink** tab.
2. Ensure that SmartLink is running as either a service or an application.
3. Ensure that Web Service is running and SmartService is the correct version. Typically, the SmartService version matches the EntraPass software version.
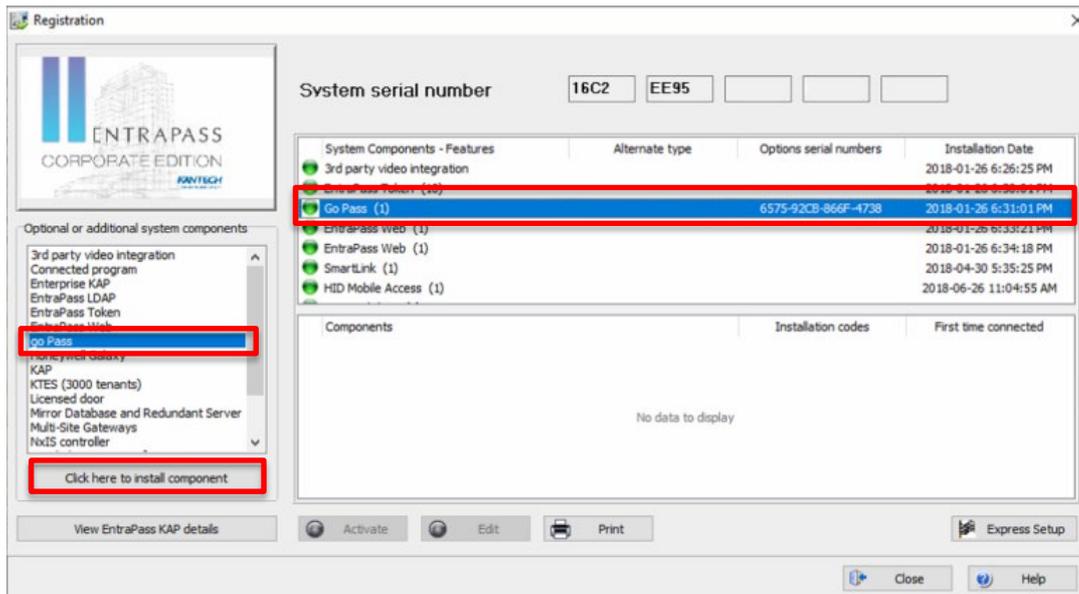
Figure 4: SmartLink tab
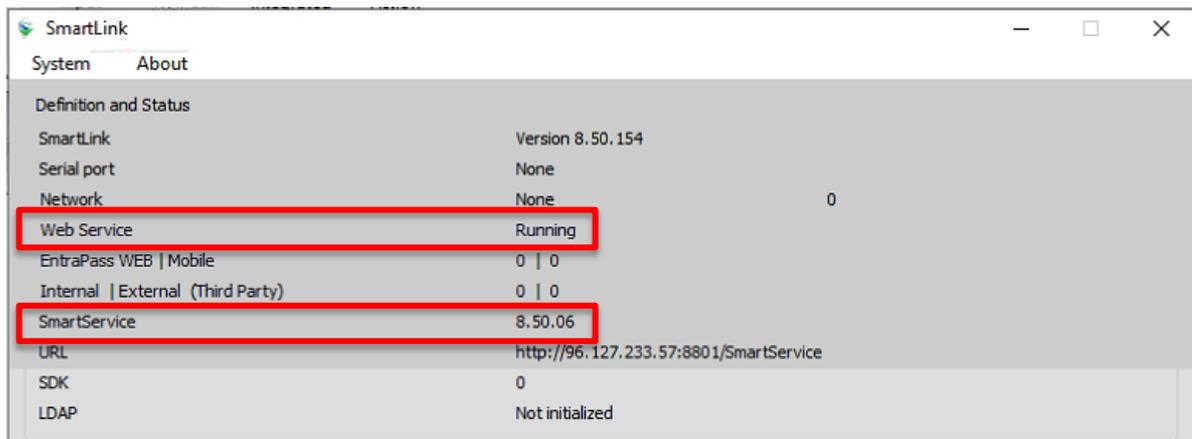
Installing go Pass

1. Click **Options**>**Registration**.
2. In the list of optional or additional system components, select **go Pass** and click **Click here to install component**. Each EntraPass license contains ten go Pass accesses.

Figure 5: go Pass installation

3. Click **Users** > **Card**, then select the card you want to use with go Pass.
4. Enter the relevant email in the **E-mail** field, and select the **Enable go Pass** check box.

Figure 6: Card number tab
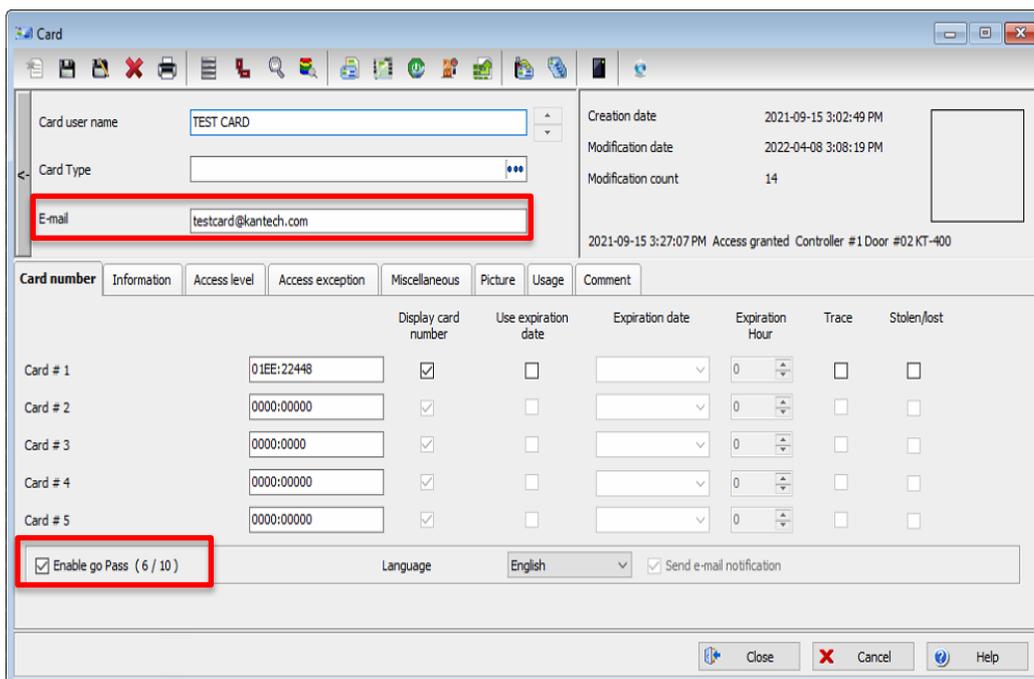
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5. Click the **Access level** tab and ensure that the card has access to doors.

Using proximity restrictions

If you are using ioSmart readers connected by RS-485, then you can use BLE on your phone to use proximity restriction. You must enable Bluetooth on your phone to access this feature.

1. Click **Options** > **System Parameters** > **EntraPass Web** > **go Pass**.
2. Click the **Proximity restriction** drop-down and select one of the following options:
    *   None: Select this option if you do not use proximity restrictions.
    *   Strict: Select this option if all the ioSmart readers are connected by RS-485.
    *   Hybrid: Select this option if some ioSmart readers are connected by RS-485 and some are connected by Wiegand.
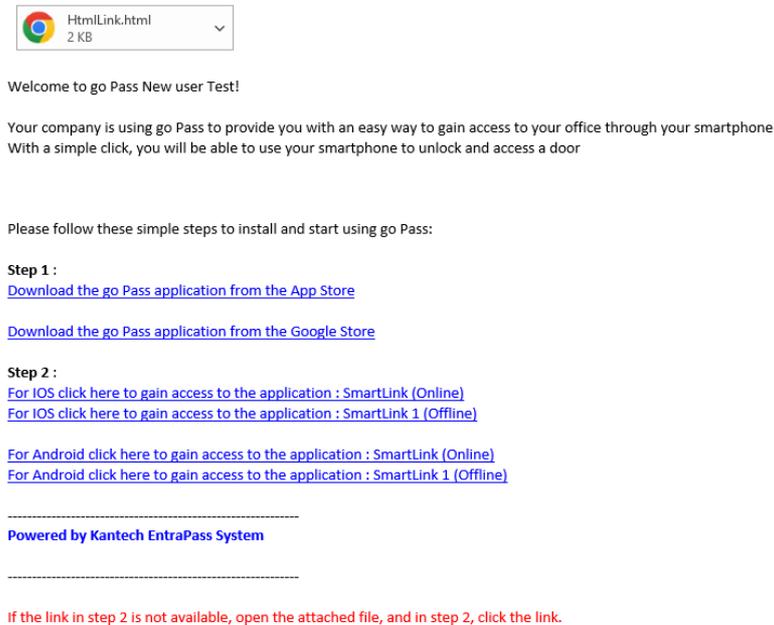
Figure 7: Proximity restriction
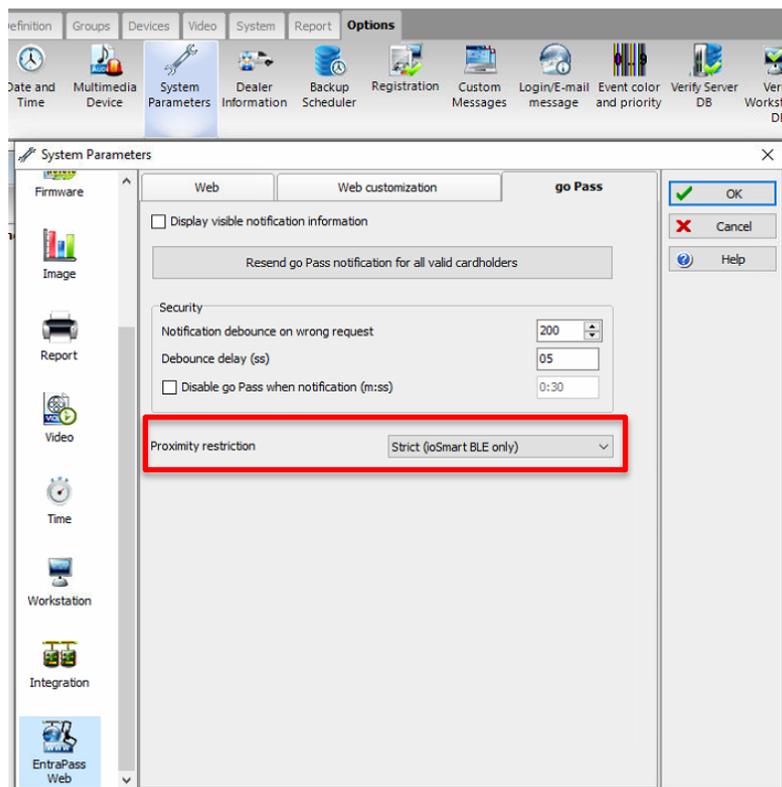
Configuring the go Pass application

1. After you complete the go Pass installation steps, you receive the following email to the specified phone:

   Figure 8: go Pass email

2. Click on **Step 1** to install the application to your phone. Do not open the app until after you click on **Step 2**.

3. Click on **Step 2** to download the configuration data to access doors.

   Note: If you are using an iPhone and do not see the **Step 2** links, click the **HtmlLink.html** attached to the email.

4. Open the application and create a four-digit passcode. The **My Favorite Doors** page appears.
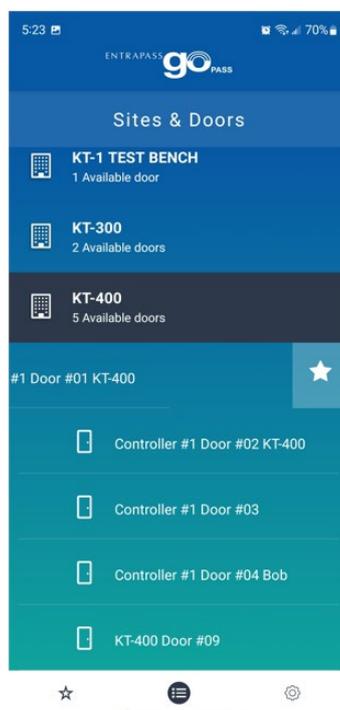
   Figure 9: Passcode page

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5. To view the doors you have access to, click the **List** icon with three lines.
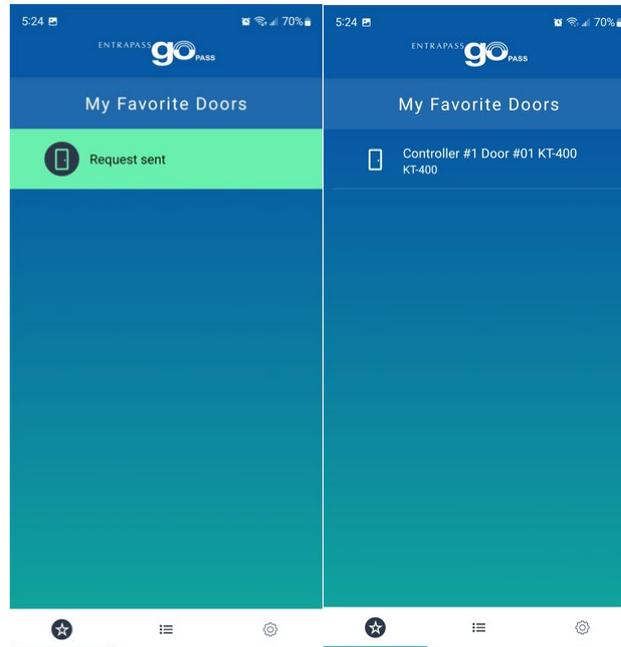
Figure 10: My Favorite Doors page

6. To mark a door as a favorite, swipe left and click the star. The door appears in the **Favorite door** tab.

Figure 11: Marking a door as a favorite

7. Navigate to the **Favorite door** tab and tap the door to unlock it.

Figure 12: Unlocking a favorite door

Troubleshooting known issues with Android phones

Some Android phone security settings block the phone from downloading the second link in the go Pass email. To troubleshoot, complete the following steps:

1. On the Android phone, navigate to **Settings** and click **Apps**.
2. In Apps, click the go Pass icon, then click **Set as default**.
3. Click **App links** > **Supported web addresses** and ensure that the address is Kantech.entrapassgopass.

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