

EntraPass go Pass Installation and Configuration

System and hardware requirements

- EntraPass Corporate or Global Edition, version 8.00.32 or later
- Port 08801 must be opened and forwarded to the server
- SmartLink applications must be installed and running

Configuring port 08801 in the Web Service tab

- 1. Launch the EntraPass workstation.
- 2. Click the **Devices** tab and click **Application**.

Figure 1: Application

🛞 (1) Ser	ver Workst	ation	-	-		-	-
🧕 🖳	Desktops	Status	Operation	Users	Definition	Groups	Devices
Applicatio	on Gatew	ay	Site Co	ontroller	KTES	Door	Rel

3. From the **Application** drop-down list, select **SmartLink**.

Figure 2: Selecting SmartLink

🖶 Application			
1 8 8 X 8 8 4 4	Q 🙀		
Application General Comment Application type	(1) Server Workstation (2) Workstation (3) Workstation (4) Workstation (5) Workstation (5) Workstation (6) do Gateway Kr-NCC Simartiank	English ide ide Video view Video view	01:00
			[0.90
		Graphic	
			0.00
		Gose X Cancel 🥑	Help

- 4. Click the Web Service tab and select the Use Web Service check box.
 - a. In the **Connection name** field, enter a connection name.
 - b. In the **Web Service Name** section, complete one of the following steps:
 - Select **IP address** and enter the server IP address. This is a private IP if using locally, or a public IP if using remotely.

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- Select **Domain name** and enter the name of the computer in the domain.
- c. Ensure that the **Web Service Port** field is **08801** and the **Web Service Protocol** is **http**.
- d. To generate the welcome email links, double-click on the EntraPass web link for welcome e-mail field and the Mobile link for welcome e-mail field.

Figure 3: Web Service tab

😸 Application			
1 B B 🗶 🖶 🗄 🖫	Q 🎽 🛈		
			English
Application	Connett ink		SmartLink
Аррісовин			
General Parameters E-mail reports S	SmartLink Smartlink E-Mail W	Yeb Service Service Trigger and Al	larm Comment
Use Web Service			
Connection name Ka	antech	EntraPass web link fo	or welcome e-mail
Web Service Name	Configure SmartService	http://67.54.46.124	/EntraPassWeb
IP address	67.54.46.124	http://67.54.46.124	Reemail
O Domain name	Test DNS	☑ Include EntraPas	s Web link
		☑ Include EntraPas	s Go link
Web Service Port		08801 Include EntraPas	s Go Install link
Web Service Protocol		http V Include go Pass I	nk
Parameters			
Connection timeout on idle (mm:ss)		05:00 Concurrent request b	by connection 6
		Cache size for list (M	B) 16 荣
			🗊 Close 🗙 Cancel 🎯 Help

Ensuring that the SmartLink applications are running correctly

- 1. Click the **SmartLink** tab.
- 2. Ensure that SmartLink is running as either a service or an application.
- 3. Ensure that Web Service is running and SmartService is the correct version. Typically, the SmartService version matches the EntraPass software version.

Figure 4: SmartLink tab

📚 SmartLink		_	×
System About			
Definition and Status			
SmartLink	Version 8.50.154		
Serial port	None		
Network	None 0		
Web Service	Running		
EntraPass WEB Mobile	0 0		
Internal External (Third Party)	0 0		
SmartService	8.50.06		
URL	http://96.127.233.57:8801/SmartService		
SDK	0		
LDAP	Not initialized		
SmartService URL SDK LDAP	8.50.06 http://96.127.233.57:8801/SmartService 0 Not initialized		



Installing go Pass

- 1. Click **Options>Registration**.
- 2. In the list of optional or additional system components, select **go Pass** and click **Click here to install component**. Each EntraPass license contains ten go Pass accesses.

Figure 5: go Pass installation

Registration					
企	System serial nur	nber	16C2 EES	95	
	System Components - F	eatures ion	Alternate ty	options serial numbers	Installation Date 2018-01-26 6:26:25 PM
the state of the second	Go Pass (1)			6575-92C8-866F-4738	2018-01-26 6:31:01 PM
ptional or additional system components and party video integration Connected program Interprise KAP FintraPass IDAP	EntraPass web (1) EntraPass Web (1) SmartLink (1) HID Mobile Access (1)				2018-01-26 6:33:21 PM 2018-01-26 6:34:18 PM 2018-04-30 5:35:25 PM 2018-06-26 11:04:55 AM
IntraPass Token	Components		No datz	Installation codes	First time connected
Click here to install component View EntraPass KAP details	Activate	Edit	🖨 Print		🕼 Express Setu
				0	Close 🥑 Help

- 3. Click **Users > Card**, then select the card you want to use with go Pass.
- 4. Enter the relevant email in the **E-mail** field, and select the **Enable go Pass** check box.

3 Card								-	• 🗙
1 🗎 🚨 🗙	8 8 6	९ 🔍 👌	1 💿 👔	🛃 🔯	2				
Card user name	TEST CARD				Creation date	2021-09	-15 3:02:49 F	РМ	
Card Turne					Modification date	2022-04	+08 3:08:19 F	PM	
<- card type					Modification count	14			
E-mail	testcard@kant	ech.com							
		,			2021-09-15 3:27:07 PM A	ccess granted Co	ontroller #1D	000r #02 KT-400	
Card number Inform	nation Access level	Access exception	Miscellaneous	Picture Usage	Comment				
			Display card number	Use expiration date	Expiration date	Expiration Hour	Trace	Stolen/lost	
Card # 1	01	EE:22448			~	0			
Card # 2	00	00:0000			×	0			
Card # 3	00	00:0000			×	0			
Card # 4	00	00:00000			~	0			
Card # 5	00	00:0000			×	0			
🗹 Enable go Pass (6 / 10)		Language	English	✓ ✓ Send e-ma	il notification			
					0	Close	X Ca	incel 🥑	Help

Figure 6: Card number tab

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5. Click the Access level tab and ensure that the card has access to doors.

Using proximity restrictions

If you are using ioSmart readers connected by RS-485, then you can use BLE on your phone to use proximity restriction. You must enable Bluetooth on your phone to access this feature.

- 1. Click Options > System Parameters > EntraPass Web > go Pass.
- 2. Click the **Proximity restriction** drop-down and select one of the following options:
 - None: Select this option if you do not use proximity restrictions.
 - Strict: Select this option if all the ioSmart readers are connected by RS-485.
 - Hybrid: Select this option if some ioSmart readers are connected by RS-485 and some are connected by Wiegand.

Figure 7: Proximity restriction

efinition	Groups	De	vices	Video	System	Report	Options							
Oate and Time	Multime Devic	edia e	5) Syst Param	em neters	Dealer Informatio	Backi n Schedi	up Regi uler	J istration	Custom Messages	Login/E-mai message	Event color and priority	Verify S De	Server B W	Verii Verii /orkst DB
Syst	em Parar	neter	rs				Web evet	e las Kes		ao Pr				×
Firmw	are		Di	splay vi	isible notific Resen	ation inform d go Pass r	nation notification	for all vali	id cardholder	yo Pa	55	✓ × ⊗	OK Cancel Help	
Repo	ge Ø ort		Sector Not Deb	urity ification oounce	n debounce delay (ss)	on wrong r	equest			200	•			
Vide	20		Proxir	Disable nity res	go Pass wh triction	en notifica	tion (m:ss)	Strict (ioSr	mart BLE only	0:30 v)	~			
(Č Tim) e													
Workst	ation													
Integra	ation													
Entraf We	Pass b	~												



Configuring the go Pass application

1. After you complete the go Pass installation steps, you receive the following email to the specified phone:

Figure 8: go Pass email

0	HtmlLink.html 2 KB	~	
Welcom	e to go Pass New u	ser Test!	
Your cor With a s	npany is using go P imple click, you wil	ass to provide you with an easy way to gain access to your office through your smartphone I be able to use your smartphone to unlock and access a door	
Please fo	ollow these simple	steps to install and start using go Pass:	
Step 1 : Downloa	ad the go Pass appl	ication from the App Store	
Downloa	ad the go Pass appl	ication from the Google Store	
Step 2 :			
For IOS	click here to gain ac	ccess to the application : SmartLink (Online)	
For IOS	click here to gain ac	ccess to the application : SmartLink 1 (Offline)	
For And	roid click here to a	ain access to the application - SmartLink (Online)	
For And	roid click here to ga	ain access to the application : SmartLink 1 (Offline)	
Powere	d by Kantech Entra	Pass System	
If the lin	k in step 2 is not av	vailable, open the attached file, and in step 2, click the link.	

- 2. Click on **Step 1** to install the application to your phone. Do not open the app until after you click on **Step 2**.
- 3. Click on Step 2 to download the configuration data to access doors.

Note: If you are using an iPhone and do not see the **Step 2** links, click the **HtmlLink.html** attached to the email.

4. Open the application and create a four-digit passcode. The **My Favorite Doors** page appears.

Figure 9: Passcode page

Ent	er Passo	ode
	2	3 DEF
4 ••	5	6
7 PORS	8	9 wxvz
	0	

5



To view the doors you have access to, click the List icon with three lines.
 Figure 10: My Favorite Doors page



6. To mark a door as a favorite, swipe left and click the star. The door appears in the **Favorite door** tab.

Figure 11: Marking a door as a favorite





Navigate to the Favorite door tab and tap the door to unlock it.
 Figure 12: Unlocking a favorite door



Troubleshooting known issues with Android phones

Some Android phone security settings block the phone from downloading the second link in the go Pass email. To troubleshoot, complete the following steps:

- 1. On the Android phone, navigate to **Settings** and click **Apps**.
- 2. In Apps, click the go Pass icon, then click **Set as default**.
- 3. Click **App links** > **Supported web addresses** and ensure that the address is Kantech.entrapassgopass.



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